



GOVERNMENT OF THE DISTRICT OF COLUMBIA  
**DEPARTMENT ON DISABILITY SERVICES**

DDS TRANSMITTAL #19-7

**TO:** All Department on Disability Services, Developmental Disabilities  
Administration, Day, Employment and Residential Service Providers

**FROM:** Erin Leveton, Deputy Director  
Quality Assurance and Performance Management Administration

**DATE:** June 13, 2019

**RE:** National Core Indicators Staff Stability Survey

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The District of Columbia is participating in the National Core Indicators (NCI) Staff Stability Survey again this year. The survey collects important information on wages, turnover, benefits and retention/recruitment strategies and provides data on the quality and stability of the Direct Support Professional workforce. You can learn more about the NCI survey, including seeing the most recent report at: <https://www.nationalcoreindicators.org/resources/staff-stability-survey/>.

To begin the data collection process, in April 2019, sampled day and residential providers were sent an email invitation to complete this survey. Thank you to those of you who have already replied! For everyone else, to ensure that your responses can be included in the survey, **you must respond by June 30, 2019.**

As a reminder, DC regulations require that:

In order to provide services under the Waiver and qualify for Medicaid reimbursement, DDS approved HCBS Waiver providers shall meet the following requirements. . . Participate, and support willing waiver recipients to participate, in the National Core Indicators surveys, or successors surveys, as requested by DDS and/ or its assigned contractors.

29 DCMR § 1904.4(u). Our Quality Resource Specialist team has been contacting providers to facilitate the completion of the surveys. We will use the issue system, as needed, for providers who have not completed this survey.

Thank you for your attention to this matter, and for your participation. Should you have any questions, please contact Charlotte Roberts at [charlotte.roberts@dc.gov](mailto:charlotte.roberts@dc.gov) or at 202-510-8921.